Nathan Romano

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Summary

Outcome oriented IT professional with 4+ years of professional experience, positioning to excel in a system administrator or network role. Demonstrated multi-tier technical support, network deployment and server management with a focus on security and automation.

Experience

Kaemark Salon Furnishings   December 2022 - Present
IT Technician   Giddings, TX
🔗 https://kaemark.com/

- Administered Microsoft 365 and Google Workspace environments, managing onboarding/offboarding, email security, license management, and compliance with business requirements.

- Architected and implemented network infrastructure upgrades including, firewall, managed switches, UPS systems and back up WAN for improved performance and security posture.

- Administered Dynamics 365 Business Central infrastructure including user access management, Active Directory integration, third party tool implementation, workflow automation and AI agents.

- Delivered responsive tier 1/2 technical support for 80+ users ensuring timely resolution of hardware failures, network issues, software errors and other user submitted tickets.

Education

Texas A&M University   Bachelors of Science
Technology Management
Minors in Business and Cybersecurity

Projects

Personal Development | Homelab   June 2023 - Present

Designed and maintain a home lab infrastructure environment for continuous skill development and practical applications:

- Used Proxmox and TrueNAS Scale to build scalable virtualization environments, test various applications/solutions and to continuously develop my skillset.

- Deployed and managed Docker containers used for automation tools, web servers, content delivery, databases and monitoring solutions.

- Developed home automation and media management solutions while practicing enterprise network and security standards.

- Built a home network using best security practices, IDS/IPS, VLANS, remote access and access management.

Skills

System Administration	Network Management	Virtualization
Containerization	Systems Automation	Cloud Administration

References

Available upon request